

MODERN CONVENT SCHOOL

Sector – 4, Dwarka, new Delhi - 110078

Frequently Asked Questions

Q1. Shall the Fee paid by me under headers other than Tuition Fee for Session 2020-21 be refunded?

Ans. Directorate of Education, Govt of NCT of Delhi had issued Order no PS/DE/2020/55 date 18.04.2020, instruction schools to charge Tuition Fee ONLY during lockdown. Those parents who have paid Fee before this circular are assured that the fees paid other than the tuition fees will be adjusted. However, final adjustments will be on the opening of the school subject to any further orders/Circulars as would be issued by the DoE.

Q2. My ward's Fee for session 2019-20 is due. Can I pay only tuition fee as per Order issued by DoE, Govt of NCT of Delhi?

Ans. All Fee for the session 2019-20 have to be paid urgently to avoid default.

Q3. How can I apply for TC?

Ans. A formal request should be sent to the school email ID (modernconventschool@rediffmail.com), address to the Principal. The date of application of TC shall be the same as the date on which the email was sent to the school email ID. Verbal intimation to class teacher or any other admin staff or / and written request to Edlantic, Facebook will NOT be considered.

Q4. How shall the fee due to be paid decided in case of TC?

Ans. The Fee shall be decided on the date on which official request was send to the school email ID .

Q5. Shall I be allowed to attended online classes if I have applied for TC?

Ans. No

Q6. How can I procure books?

Ans. Circular DDE/SW-B/COVID-19 dated 29.04.2020 issued by DDE, District SW-B1, Najafgarh clearly states that calling parents for the purpose or outsourcing such activity shall be a clearcut violation of guidelines issued by competent authority and action under various provision of Disaster Management Act may be taken since it can lead to crowding.

Q7. How can I Pay fee for my ward?

Ans. Links have been provided for non-user of Edlantic apps on the school's website .The may login using the following credentials. **User ID** (Admission Number) **Password** (DoB of students –DDMMYYYY)

Q8. How can I communicate with the school?

Ans. a) An email (with specific subject) may be sent to the school's email ID(modernconventschool@rediffmail.com)

b) Message addressed to the teacher /Staff concern may be sent on Edlantic app.

c) Whatsapp message may be sent to the concern teacher by private text.

d) Message send via Facebook messenger will not be considered official.

Q9. I have sent a communication to the school but have not received any response?

Ans. Kindly wait for a week's time and revert again. If no response is received the second time, an email school be sent to the official school email ID with the **Subject : Attention Dr Sheetal Mann**

Q10. When will the school re-open?

Ans. The school will re-open only after receiving orders and detailed instruction from competent authority.

Q11. Shall the syllabus remain same for all classes as previous years?

Ans. The CBSE has issued circular regarding reduction of syllabus in senior classes. Changes will also be made in other classes, keeping in mind the time left for completion of session, interest of student etc once the school re-opens.